# COMMUNICATIONS OF STREET

# **Federal Communications Commission**

Approved by OMB 3060-0999 See instructions for public burden estimate.

# Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2016 - December 31, 2016 Filing Confirmation Number: 0007612771

Filing Deadline: March 23, 2017 FRN: 0020632055

Filing Date: 01/06/2017 09:02 AM

# **General Report Information**

## **Type of Company**

Service Provider

## **De Minimis Exception**

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? No

Were you a small entity at any time during the three years prior to the end of the reporting period? No

Date that you ceased to be a small entity?

#### **Company Information**

Company Name: NTT DOCOMO USA, Inc Brand Names: DOCOMO USA Wireless

PO Box:

Street Address: 757 Third Avenue 16th Floor

City: New York

State: NY Zip Code: 10017

Contact Name: Toru Yamagishi Contact Phone: (212) 994-5102

Contact Fax:

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#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

## **Product Labeling**

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice

communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)? Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

#### **Public Website**

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: http://www.docomousawireless.com/pdf/hearing\_aid.pdf

Explain:

## **Consumer Outreach**

Describe consumer outreach efforts in the past 12 months: Through March 31, 2016, DOCOMO USA Wireless provided various tools to inform consumers about its product offerings that are hearing aid compatible. For example, the company's website offered complete information about its hearing aid compatible handsets, and all hearing aid compatible handsets were appropriately labeled. In addition, the company conducted periodic training to ensure that its representatives in its retail stores and call center, as well as its corporate sales staff, understand this subject matter and were able to effectively assist customers who use hearing aids.

#### **Methodology for Functionality Levels**

Good: Devices in the "Good" category provide basic voice and messaging/text capabilities. They generally operate on fewer frequency bands than other offered devices. Although email and web browsing might be available, such data functions are limited in speed and usability. To the extent they have camera or video functionality, it typically is low resolution. Displays are usually small and low resolution. Prices for Good devices are generally lower than other offered devices.

Better: Devices in the "Better" category are characterized by voice, messaging/text, and advanced data services, including email and web browsing services. They may be able to operate on more frequency bands than Good devices. The devices may include a full/QWERTY keyboard. They often include cameras with reasonable resolution and video functionality. Displays are usually larger with better resolution, and may have touch screen capability. They also may be WiFi and GPS enabled. Prices for Better devices are generally mid-range.

Best: Devices in the "Best" category are characterized by voice, messaging/text, and advanced data services, including email, web browsing and multimedia services. They typically can operate on more frequent bands than

other offered devices. They devices include a full/QWERTY keyboard. They include cameras with high resolution and video functionality. Displays are larger with better resolution, and usually have touch screen capability. They include advanced operating systems and allow customers to download third-party applications. They also are WiFi and GPS enabled. Prices for Best devices are generally higher than other offered devices.

## **Report Remarks**

The MVNO business was terminated and handset sales were stopped as of March 31. The HAC website was active through March 31, 2016.

You have reported the following handset model summary information.

Total number of handsets offered: 1

| Air<br>Interface | Fully Hearing Aid<br>Compatible<br>Number Percent | Acoustic Coupling<br>Compatible Only<br>Number Percent | Non-Compliant<br>Handsets<br>Number Percent | Total by<br>Air Interface |
|------------------|---|--|---|---------------------------|
| GSM              | 1 100%  |  |   | 1                         |
| WCDMA            | 1 100%  |  |   | 1                         |

# Handset 1: Samsung SGH-T259

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

SGH-T259 A3LSGHT259

## Air Interfaces/Frequency Bands

850 MHz GSM 1700 MHz WCDMA 1900 MHz GSM

#### **Dates**

This handset model was offered from: 01/16 to 03/16

## **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

## **Functionality Level**

Good

#### Remarks

# Certification

# This Report has been certified by:

Michiya Shinagawa President and CEO 01/06/2017 09:02 AM